



Webcast Guitar Terms and Conditions

By submitting a request for a Webcast Guitar Lesson with DJN Music Studio you agree to the following terms and conditions:

- Payment for a Webcast Guitar Lesson with DJN Music Studio will be \$15.00 U.S. currency plus any applicable taxes for 15 minutes of live feed. If lesson material being discussed is incomplete at the 15 minute marker a grace period not to exceed 5 minutes will be granted to complete the discussion.
- It is the responsibility to be prepared to use the lesson time purchased. It is highly recommended that the student read the "Making the Most of My Webcast Lesson" PDF posted at www.djnmusicstudio.com for suggested ways to spend your lesson time.
- The live video feed Webcast Guitar Lesson is a one time broadcast event via Skype.com that may not be reproduced or re-broadcast on any form of media, internet, television, dvd, or audio/video feed of any kind without permission of DJN Music Studio and is punishable by law and subject to a maximum fine of \$500.00.
- It is the responsibility of the student to make sure that his/her computer is capable of sustaining a connection for the entirety of the Webcast Guitar Lesson. Refunds will not be given for lost connections.
- It is highly recommended students test their computer for compatibility issues and make sure that the computer being used has enough processing power to handle live video feed. **Skype provides free test calling to make sure your systems audio and video is working properly.** Take advantage of this. Refunds will not be granted for any technological reasons whatsoever including audio/video sync.
- Should the connection be lost at anytime during the Webcast Guitar Lesson DJN Music Studio will make 1 attempt to reconnect. If connection is lost again and the lesson has not exceeded 10 minutes in duration DJN Music Studio will grant a reconnect at a later date when connection can be established. If the lesson exceeds 10 minutes it will be considered a complete lesson and no continuation will be granted.
- The student understands that during peak usage times video connections may run slower causing some freeze framing to occur.
- DJN Music Studio will send via e-mail a time for the lesson to the student once payment is received. The appointment will fall within a convenient time for the student.
- DJN Music Studio will call on the student at the time of the scheduled lesson. Should the student not pick up and connect on the first call attempt DJN Music Studio will make one more attempt within a minute of the first attempt to connect. If the student does not pick up on the second connection attempt the lesson will be forfeited without refund.

- All lessons scheduled will be done so at **USA Central Standard Time (CST)**. DJN Music Studio is not responsible for time zone conversion and will not grant refunds for missed connections based on this reason.
- Any student using foul or insulting language or any inappropriate, lewd actions will be disconnected immediately with out refund.
- All sales are final so please feel free to ask questions before you submit payment. All inquiries can be submitted to info@djnmusicstudio.com.
- Thank you for accepting these terms and conditions and we look forward to connecting with you online!